

## Changes to BAMC Pharmacy and Dining Procedures

Team BAMC,

We are implementing additional health protection measures to minimize foot traffic throughout the organization and help to mitigate the spread of COVID-19, enabling us to better preserve the health and wellbeing of our patients and staff.

Effective 0500 Wednesday, 18 March, all Department of Nutrition Retail Food Services, to include the DFAC and all Grab & Go's, will close until further notice. Staff members are encouraged to bring in food from home. As an exception, Graduate Medical Education students and meal card holders will have the option to pick-up/purchase pre-packaged meals from the main dining room on the lower level. GME Students who are not on a meal card are required to pay for meals. Cost is \$5-8 per meal.

Also, beginning Wednesday, March 18th, all BAMC Pharmacies will institute a mandatory drop-off prescription process to reduce the number of patients waiting in the pharmacy area. Patients who drop off their prescriptions before noon will have a pick up time of after 1400 the same day. Patients who drop off their prescriptions after noon will be able to receive their prescriptions the next business day after 0900.

As an exception, patients who are currently on antibiotics, physically disabled or picking up their prescriptions will be allowed to wait in the pharmacy area.

All refill requests must be called in via the automated phone line or by using Tricare Online.

Please keep in mind that you can get a 90-day supply of your medications via TRICARE Pharmacy Home Delivery or at retail network pharmacies (three, 30-day supplies at the cost of three copayments). Consider using home delivery to conveniently access your maintenance medications (drugs regularly taken for a chronic condition) without leaving your house. Visit <https://militaryrx.express-scripts.com/home-delivery> for more information.

The safety and wellbeing of our patients, staff and family members is our top priority. We apologize for the inconvenience and hope to resume our normal operations soon. Thank you for your support and patience!